

Dr. Theresa Villano DDS

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OUR OFFICE POLICY / WRITTEN FINANCIAL POLICY

Thank you for choosing Theresa Villano, DDS. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment options: Cash, Check, Visa, Mastercard, America Express or Discover Card

Payment Plans with CareCredit– NO INTEREST, low monthly payment plans and annual fees.

PLEASE NOTE: Dr. Theresa Villano require payment prior to the completion of your treatment if you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case.

We accept payment in thirds for copays over \$1,000.00 we would have to keep a credit card on account file with a date the amount will be deducted. For plans requiring multiple appointments alternative payment arrangements may be provided.

MISSED/ CANCEL APPOINTMENT WITHIN 24-48 HOURS NOTICE

Please, understand that when you cancel or miss an appointment without giving enough notice or don't show up, we miss the opportunity to fill that appointment on time. A fee of \$ 75.00 WILL BE CHARGED FOR PATIENTS WHO MISS OR CANCEL MORE THAN 1 TIME IN A CALENDAR YEAR WITHOUT A 24-48 HOUR NOTICE. FOR NO SHOW / NO CALL PRIOR TO APPOINTMENTS, THERE WILL BE A CHARGE OF \$100.00.

LATE ARRIVAL POLICY/ FEES

In order to remain on schedule, Dr. Villano and staff may shorten your scheduled services if you are late for your appointment. Fees will apply -10 minutes late, \$25.00

- 15 minutes late, \$35.00

more than 15 minutes late we will have to reschedule apt.

Patient, Parent or Guardian Signature: _____ Date : _____

Patient Name (Please Print) _____